



### **How do I use wireless at the City of Eugene?**

- You will need to bring your own laptop computer. Your Laptop will need to have built-in WiFi or you will need to purchase and install a WiFi network card. The City of Eugene does not provide wireless cards and does not install them.

Most WiFi equipment will be compatible with our public WiFi network. The City of Eugene can make no guarantees that you will be able to connect with the public network.

### **I see several available wireless networks. Which one do I use?**

- The City of Eugene's Public WiFi network is called "City of Eugene - Public WiFi".

### **I can't connect to the City of Eugene Public WiFi?**

- Ensure that your Wireless network device is configured to use DHCP.

### **I receive an unsecured wireless network warning?**

- This is expected behavior. Click "Continue Anyway". The data sent on the City of Eugene public WiFi is not encrypted.

### **Can I print on a City of Eugene printer when I am using wireless?**

- No, printing is not available from the wireless network. Save your documents and print them elsewhere.

### **Can the City help me configure my computer?**

- No, because each computer is different, and City of Eugene staff is not able to offer technical assistance with your configuration.



### **What about virus protection and security?**

- It is solely **your responsibility** to provide anti-virus protection, and to configure your laptop/PDA with security. The City of Eugene is not responsible for damages incurred for incorrect, insufficient or incomplete security settings; or lack of virus protection. Wireless users assume all risks when using the WiFi network.



### **Since I'm using my own equipment, do the general rules about computer use still apply to me?**

- Yes, you must accept City of Eugene's WiFi Internet Access Agreement before using the WiFi network. Any activities that violate the agreement apply to you whether you are on a City of Eugene computer or your own.

### **Will I need any special settings or passwords to connect?**

- No, the City of Eugene's public wireless network is open to all visitors. No special encryption settings, user names, nor passwords are required. The WiFi network is unfiltered. You must agree to Computer and WiFi Internet Access Agreement to connect. If you do not agree, you will lose your wireless session.